

Welcome to Our 2022/23 Brochure....

Dear Travellers & Friends,

WELL... WHAT AN 18 MONTHS WE HAVE ALL HAD!

May we welcome back friends, old & new to Welcome in 2022!

Our Tour package is back to wet you travelling appetite

We have all spent a lot of time at home and it's time to get our travelling shoes back on...

We have kept some old time favourites and added some new destinations by request, plus some new little gems we have found along the way to peek your travelling senses!

As usual Gayle will be running our office team and all your booking needs, Carol will be hostessing all our tours serving beverages & snacks with her warming smile and helpfulness alongside Mark our lovely tour driver. As we promised we have strived to make Carols Travel bigger & better each year.

We have managed this by offering more tours than ever before. Giving you more destinations & choice, whilst keeping our traditional, personal touch for all our travelling family!

As years before you will benefit from Door-to-Door service. Please note as our passenger areas widen there may be a surcharge applicable for pick-up's outside of our designated areas. Call our office for more information.

We also offer executive coach travel. All our coaches as usual are supplied by Ross Travel Group as we will be working closely alongside their team moving forward. We are also wheelchair & Scooter friendly. Due to space restrictions these have to be pre-booked and are limited to three small scooters/walkers per tour. We do however have our own 3 wheeled walkers and a wheelchair on-board for your use but please state at time of booking if you would like the use of these facilities.

Very important for our solo travellers; we have no single supplements. As with many of our tours the single rooms are limited so we advise booking early as these are allocated on a first come first served basis. Some of our hotels do offer a 'double room for sole use' but these will be charged accordingly.

If you have any questions or queries please contact our Emergency Contact Number on 07870 623802 or our office on 01274 851477. We will be happy to help in any way we can....

We welcome all of our new clients and thank all of our regulars and previous travelling friends for all your loyal support during 2020 & 2021...

We are looking forward to seeing you all!

Love & Best wishes From Gayle, Carol & Mark xxx

Tour Plan 2022

All Inc Burns week in Scotland	16 th – 20 th Jan 2022	5 Days	£440.00p/p
Mystery	14 th - 18 th February 2022	5 Days	£335.00p/p
St Anne's	28 th Feb – 4 th March 2022	5 Days	£355.00p/p
Luxury in Caernafon	14 th – 18 th March 2022	5 Days	£460.00p/p
Troon	11 th – 15 th April 2022	5 Days	£450.00p/p
Weymouth	18 th – 22 nd April 2022	5 Days	£445.00p/p
Great Yarmouth	18 th – 22 nd May 2022	5 Days	£450.00p/p
Blackpool	15 th – 19 th June 2022	5 Days	£425.00p/p
Brooklands	27 th June – 1 st July 2022	5 Days	£495.00p/p
Cotswolds	11 th – 15 th July 2022	5 Days	£450.00p/p
Shropshire's Blitz Victorian Village	22 nd – 25 th July 2022	4 Days	£420.00p/p
Porthcawl	15 th – 19 th August 2022	5 Days	£500.00p/p
Eastbourne	29 th Aug – 2 nd Sept 2022	5 Days	£490.00p/p
Tenby	12 th – 16 th September 2022	5 Days	£510.00p/p
Dunoon	24 th – 28 th September 2022	5 Days	£450.00p/p
I.O.W	12 th – 16 th October 2022	5 Days	£475.00p/p
Ilfracombe	24 th – 28 th October 2022	5 Days	£395.00p/p
Torquay Turkey & Tinsel	1 st – 6 th November 2022	6 Days	£485.00p/p
Bognor Regis T&T	21 st – 25 th November 2022	5 Days	£430.00p/p
Bridlington Festive	2 nd – 5 th December 2022	4 Days	£365.00p/p
Christmas	23 rd – 27 th December 2022	5 Days	£525.00p/p
New Year	30 th Dec 2022 – 2 nd Jan 2023	4 Days	£425.00p/p

All-Inc Burns Week in Scotland 16th - 20th Jan 2022 Winnock Hotel 5 Days £440.00p/p

A warm welcome awaits us for our first tour of 2022. This takes us to Drymen in Scotland on this All-Inclusive tour. Your tour will include 2 excursions, these will be advised by your coach crew.

Includes

- ❖ Welcome Drinks reception
- ❖ Scottish Weaponary display with swords, kilts & storytelling
- ❖ Full Scottish Evening
- ❖ Live Music
- ❖ Packed lunches included on excursion days
- ❖ Soup & Sandwich Lunch on Free Day
- ❖ Free Bar on Selected Drinks 7.30pm – 10.30pm Each Evening
- ❖ Glass of wine with Dinner
- ❖ Farewell 'Hot Toddy' on Departure

Enjoy the spectacular Piping of the Haggis, cosy around the large open coal & log fires while you enjoy a wee dram!



Mystery Tour 14th – 18th February 2022 5 Days £335.00p/p

Join us on Valentine's Day for our 5 Day Mystery Tour..... Great Hotel, Great Location, Lovely Food & Great Company! There's no telling where you could end up..... Let us take you away! Included are 2 day excursions and half board accommodation. Could it be City, Country or Seaside?



St Anne's 28th February – 4th March 2022 5 Days £355.00p/p

We return to a firm favourite destination & The Monterey Beach Hotel... you won't be disappointed! This family run hotel provides home-cooked wholesome meals and comfortable surroundings. The Monterey Beach is located on the seafront with stunning views. With excursions to Morecambe & Lancaster and your second excursion Fleetwood Market & Cleveleys there is plenty to see and do!



Luxury Caernarfon @ The Celtic Royal 14th - 18th March 2022 5 Days £460.00 p/p

Perfectly positioned....Luxury Hotel stay within walking distance of Caernarfon's walled town and castle. The castle, was built in the 13th century by Edward I as a royal palace and military fortress, and is now the core of the medieval walled town. It is also close to the UNESCO World Heritage site, nestled between Snowdonia's mountains and the sea. Enjoy the town's narrow streets and stylishly redeveloped waterfront. This will include 2 excursion days and a free day to explore the locality!



Troon, Scotland 11th – 15th April 2022 5 Days South Beach Hotel £450.00p/p

The South Beach Hotel is a family-owned hotel based in Troon, South Ayrshire and home to one of the best golf courses in Scotland. They will offer you a warm welcome and relaxing home from home during your stay not to mention the best Scottish produce! Located on the seafront, they are a stone's throw away from Troon beach and town centre. This tour will include 2 excursion days.



Weymouth 18th – 22nd April 2022 Crown Hotel 5 Days £445.00p/p

Weymouth! Staying at The Crown Hotel on Half-Board Basis. There is so much to see and do here..... On the doorstep of your hotel you have an array of high street stores as well as smaller boutique shops, beautiful views of the marina and the hundreds of boats moored there, not to mention the beach and all the fun of the seaside within walking distance. Maybe a spot of crabbing, shopping, or sightseeing...whatever takes your fancy Weymouth has it! This tour will include 2 excursions.



Great Yarmouth 18th – 22nd May 2022 5 Days £450.00p/p

Come along & Join us in Great Yarmouth. Staying at the New Beach Hotel perfectly situated in a central, lively location. From your hotel you can enjoy views of Britannia Pier and Sea. It is only a short walk if you wish to visit the wonderful array of shops. The hotel has an attractive bar area with sea views, spacious restaurant and a quiet lounge area. We have some evening entertainment planned for you to relax and enjoy your evenings. You will have two delightful excursions planned by your coach crew!



Blackpool, Queens Hotel 15th – 19th June 2022 5 Days £425.00p/p

Come join us for a jaunt to the seaside..... Lovely Seafront Hotel, Great food & Evening entertainment. Blackpool is known for its Pleasure Beach, with its old-school amusement park and wooden rollercoasters, the seafront with its array of arcades, Blackpool Tower, Circus, Tower Ballroom, Glass Viewing Platform, and gift shops. There is plenty to do that will take you back in time to relish the traditional seaside experience. Your stay will be on Half-Board Basis. This tour will include 2 excursions. Careful!!!!If you misbehave you might just get thrown in the dungeons!



Brooklands**27th June – 1st July 2022****5 Days****£495.00p/p**

Staying at Basingstoke Country Hotel & Spa. Located in a peaceful location, surrounded by woodlands give the perfect base to explore Southern England. The hotel is renowned for its old charm with modern commodities. We will enjoy one excursion day to Brooklands which is the home of the original Formula 1 Racing and have the chance to explore the array of vintage vehicles. You will also have the chance to board Concorde and take part in the Concorde experience. Your other 2 excursion days will be Winchester & Brighton.

**Cotswolds****11th – 15th July 2022****5 Days****£450.00p/p**

For our Cotswold's tour our home for 5 days will be The Royal Court Hotel & Spa. Royal Court is a beautiful Grade II listed country house hotel. Set in picturesque gardens, the original manor house was built in 1894 by the car manufacturer William Hillman and has been tastefully extended over the years to become one of the largest hotels in Coventry. Includes 2 Excursions.

**Shropshire's Blitz Victorian Village****22nd – 25th July 2022****4 Days****£420.00p/p**

Staying at The Buckatree Hotel, Telford. This tour takes us to Blitz Hill Victorian Town. Step into the past and lose yourself in the stories of all almost real Victorians in their authentic shops and cottages. The blacksmiths hammer, horse's hooves and noises of the steam engine will be the soundtrack of your day! You can live the full experience.... call into the cosy cottages and see the craftspeople at work, pop into the bank change your money and enjoy traditional Fish & Chips or answer your sweet tooth and pop into the traditional sweetshop!

We will also be spending a full day visiting The National Memorial Arboretum for our second excursion.

**Porthcawl, Wales****15th - 19th August 2022****5 Days****£500.00p/p**

Porthcawl is a bustling seaside resort on the South Coast of Wales, with all the best traditions that we know and love — a promenade, safe sandy beaches fringed by rocks, craggy cliffs, waves for surfing and the Coney Beach Amusement Park for all the fun of the fair.... appealing to visitors of all ages and interests. It was a new tour last year and all our visitors wanted a return so here it is! Includes 2 Excursions



Eastbourne**29th August – 2nd September 2022****5 Days****£490.00p/p**

Join us on our visit to East Sussex, staying at The Queens Hotel, Eastbourne. The Queens provides guests with a convenient base for access to all of Eastbourne's best features. This magnificent Victorian hotel is situated in an outstanding position overlooking the pier. Eastbourne, Famous for its Victorian hotels, 19th-Century Eastbourne Pier, 1930s bandstand, tall chalk cliffs of Beachy Head and its striped 1902 lighthouse there's plenty to see and do! Includes 2 Excursions.

Tenby**12th – 16th September 2022****5 Days****£510.00p/p**

Tenby is a popular, but quaint harbour town and is known as the jewel in the crown of Pembrokeshire. Staying at The Clarence House Hotel, you will receive a warm welcome from Penny & Her Team. Wonderful food, comfortable rooms and evening entertainment is all on offer. The hotel sports spectacular views over The Isle of Caldy & surrounding areas.

There's also a free day in Tenby.....perfect for wondering around the shops, relaxing on the beach or maybe taking a boat trip to the Isle of Caldy! Includes 2 Excursions around the local area.

**Dunoon, Scotland****24th – 28th September 2022****5 Days****£450.00p/p**

Off we go to bonny Scotland! Our home for the duration of this tour is The Selbourne Hotel, Scotland. Situated on the Western shores of the Firth of Clyde, where Loch Long & Holy Loch join the sea. Dunoon is home to 2 bays, a flat promenade and lovely scenic gardens surrounding the hotel, not to mention the mountain scenery close by. There are 2 excursions included on this tour.

Isle of Wight**12th – 16th October 2022****5 Days****£475.00p/p**

After a wonderful visit in 2020 we decided we would take you back to The Shanklin Hotel. Their attentive staff will look after us once again. We return to this mystical island situated in the Solent. Fondly known for the Olde world feel with narrow roads, thatched cottages and a slower pace of life. The Isle of Wight is simply somewhere like no other.....stunning scenery, beautiful coast and lovely places to explore. On this tour we will have 2 excursion days, you will see all the best bits the island has to offer!

P.s Don't forget your swimming trunks/costume so you can delve into the spa swimming pool!



Ilfracombe

24th – 28th October 2022

5 Days

£395.00p/p

Staying at The Imperial Hotel on half-board basis. This lovely hotel is situated right on the seafront just 80 metres from the beach, it benefits from a prime location opposite the Landmark Theatre. It is only a short walk to the shops and harbour. The coastline of the area is surrounded by scenic cliffs and is popular with surfers. The region is known for its areas of Outstanding Natural Beauty. This tour will include 2 excursion days. Entertainment will be available in your hotel to keep you entertained throughout your evenings.



Torquay Turkey & Tinsel

1st – 6th November 2022

6 Days

£485.00p/p

Well... we are going to spoil you rotten with this one! We have rolled Bonfire Night, Christmas & New Year all into 6 fun filled days of entertainment, food and fun!

Staying at The Nethway Hotel you will be looked after by Gary, Julie & their welcoming staff. While staying at The Nethway we will be enjoying Bonfire Night/Evening at The Famous Firework display followed by an amazing finger buffet. You will then be fast-forward straight into the Christmas Spirit with an opportunity to visit Babbacombe theatre for the Christmas spectacular show. The chef will make sure your Christmas Fayre with all the trimmings is excellent plus great entertainment! On this tour you will enjoy 3 excursions.

Also perhaps a visit for a man dressed in red?



NEW!!! Bognor Regis Turkey & Tinsel

21st – 25th November 2022

5 Days

£430.00p/p

We have something new to wet your appetite.....Bognor Regis! This is an all new tour and we are lucky enough to be visiting during the festive period for this Turkey & Tinsel! Staying at the beautiful Royal Norfolk Hotel, situated in a delightfully sunny spot on the sea front with extensive lawns and superb views of The English Channel and just a few minutes' walk from Bognor Pleasure Pier.



During your stay you will enjoy lots of festive cheer and all the shenanigans that comes with Christmas so get ready to get in the Christmas Spirit. Includes 2 day excursions. Also includes 2 Lunches.

NEW!!! Bridlington Festive Coastal 2nd – 5th December 2022 4 Days £365.00p/p

How better to beat those lockdown blues than some fresh sea air and a walk along elegant promenades in Bridlington, Yorkshire! Had enough relaxing? Explore the historic harbour followed by a trip on the Yorkshire Belle or pirate ship..... Remember it may be a little chilly so wrap up warm!



For a touch of nostalgia don't miss the wonderful Old Town where Dad's Army was filmed. The Old Town has managed to keep it's quaint personality providing a delightful selection of shops and cafe's. For the duration of our stay The Monarch Hotel will be our home. This unfussy waterfront hotel is on the Spa Promenade, which features shops and restaurants and is a few-minute walk from the harbour. The hotel sports perfect panoramic Sea-views and is close to all attractions. Traditional, simply decorated rooms have flat-screen TVs and en-suite bathrooms. They also offer free Wi-Fi, Tea/Coffee making facilities, a bar and a dance floor, plus live entertainment!

There will be an included lunch on one of your days...There will be an included excursion on this tour where will we take you???

Christmas in Scarborough 23rd – 27th December 2022 5 Days £525.00p/p

Want a wonderful, traditional and memorable Christmas then join us in Scarborough, North Yorkshire. Staying at the delightful Clifton Hotel.... Wonderfully positioned on the top of the cliffs with Stunning views of Scarborough Bay..... Perfect to watch the sunrise and the sunset!

Your festive fun starts soon as you board your executive coach with Festive Music, Mince Pies, Sherry, Chocolates and Games to enjoy on your journey. Traditional Christmas lunch, Wonderful Gala Dinner, Fantastic Live Entertainment plus an excursion to Dracula's Whitby....Let us get you into the Festive Spirit!



New Year @ Bosworth Hall 30th December 2022 – 2nd January 2023 4 Days £425.00p/p

Traditionally, again we have Carol's Infamous Fancy Dress competition (New Year Day night).

See in 2023 with a Gala Party and all your travelling friends. This tour is always very, very popular!!! Our tour this New Year takes us to Bosworth Hall Hotel & Spa. Located in the heart of the English Countryside, Bosworth Hall Hotel & Spa is one of the most impressive and striking hotels in Market Bosworth. Set in 11 acres of beautifully landscaped gardens, the Grade 2 listed mansion dates back to the 17th Century and still retains many of its original features. This tour will include one excursion day.



WHAT DO OUR CUSTOMER'S HAVE TO SAY???

Door to Door travel is so rare these days, or charged at a premium, but with Carols Travel it's all in one price. Every trip includes hostess on the coach and excursions. The team are fun to be with and take excellent care of you and all the arrangements. All you need to do is pack your case and wait at the door. We have enjoyed some great trips and have more booked this year.... Highly recommended to everyone!

John & Kathy Barker, Lincoln

Looked after from start to finish....Wouldn't go with anyone else. Looking forward to the next one!

Sue & Trevor Moroney, Cleckheaton

Choose Carol's, only the best! Join them as strangers and come home as friends.... Friendly staff and good company. Always an excellent holiday never look at any other company!

Lynn W, Dewsbury

Wonderful holidays with Carol & Mark. First Class Service..... Met many special, lovely people.

Annette Womersley & Brian Shedden, Halifax/Bradford

Carols Travel, great to meet people week in week out!

Bob Paulger, Lincoln

Excellent, Friendly, Good Laugh, well looked after. If you need a good laugh travel with Carols!

Mr & Mrs Hall, Lincoln

Brilliant Holidays! Full of fun and laughter with amazing days out. Excellent hostess service & driver. Recommend you try them.

Lynne & Ady Holland, Lincoln

Brilliant! Great organisation, fun holidays, good company, can't fault them!

Marlene, Liversedge

Travelled with them for many years, wouldn't travel with anyone else. Great Staff, Great Excursions, Great Hotels.... Lovely tours!

Ken Keast & Connie Taylforth, Lincoln

Carols Travel always seem to come up with interesting breaks, good hotels with plentiful good quality food and great excursions.

Margaret Doherty, Lincoln

Great holidays with Carol, looks after her passengers, nothing too much trouble. I can highly recommend, will not travel with anyone else.

Cam, Woodhall Spa

Carols always comes up top with great destinations, good hotels with wonderful food. A good variety of excursions to keep you up with the essence of your holiday,

Lyn Tackley, Lincoln

CAROLS TRAVELS TERMS AND CONDITIONS

Payment: A **non-returnable deposit of £50 per person per tour is payable on booking**, the final balance date will be advised but is usually 8 weeks prior to travel. If you cancel your holiday less than 8 weeks prior to your departure date you will be charged a % of your holiday cost please see **cancellations** below.

Thursford Deposits: **The deposit for this tour will be £90.00 per person & must be paid at the time of booking. This is to cover our normal deposit charge plus the deposit cost of the show ticket.**
Please note this is a non-refundable amount.

Payment Methods: We take payments Via Bank Bacs or cheque. We do not take card payments of any kind. We will be happy to take cash payments as long as they are within 14 days of the booking date or before the final payment due date and are agreed by office management prior.

Behaviour & Conduct: We're committed to making sure that all colleagues, including people working on our behalf, demonstrate high standards of professional conduct. We also expect our passengers & Crew to feel safe and to treat our staff & fellow travelers courteously and in a manner to not cause alarm, upset, insult or nuisance. Passengers who in the opinion of the crew appear to behave in an inappropriate manner without limitation, by use of obscene or offensive language or behaving in a manner that is abusive or threatening/Or to be under the influence of alcohol, drugs or solvents may not be permitted to travel. Any person who is refused travel must cover any costs incurred by this.;

Passports: Where applicable, valid passports are required for all non UK travel.

Cancellations: If you cancel your holiday you must do this in writing and the cancellation will start on the receipt of this. Cancellations received in writing 49 days or more prior to departure you will receive 100% of your holiday cost less your £50 deposit.

Cancellations received in writing between 36 to 48 days before departure you will receive 50% of your holiday cost minus your £50 deposit.

If you cancel 35 days or less prior to departure you will receive 0% of the cost of your holiday. Your place can be transferred to another person with an administration fee of £20.00 per person.

Request of Replacement Documentation or Insurance Letters: Please note that Carols Travel will be happy to send out replacement documentation if lost at a cost of £20.00. Carols Travel will also be happy to provide documentation for Insurance claims. This will also be charged at £20.00 per request. This is to cover the cost of staff producing these documents and sending them out to you.

Liability: Carols Travel have no liability for any cancellations or amendments occurring which are beyond the control of Carols Travel due to natural disasters, pandemics, state of emergency, port closures, acts of war, Government Restrictions/Closures, adverse weather or road conditions.

Carols Travel accept no liability for belongings or possessions left on-board the coach. They are left solely at the clients own risk. This is due to the coach parking at some resorts being unmonitored council coach parking areas, a distance away from our chosen hotel.

Alterations: Carols Travel reserve the right to alter any tour itinerary due to road or weather conditions etc. Carols Travel reserve the right to change the advertised hotel/excursions for reasons such as closure, change of hotel management or policy, sickness at the hotel/excursions or danger to our clients. There is no liability on Carols Travel for factors beyond our control.

Safety: On every journey advice will be given on safety whilst travelling on the coach, it is in the interest of the passenger to adhere to this advice and information.

Luggage: One medium size case per person (max weight 40lbs / 18kg) and hand luggage that can be safely stored under your seat or in the overhead lockers. We request any tour with more than one hotel you also bring an overnight bag which can be stored at the front of the luggage compartment, this can therefore be unloaded instead of your main suitcase.

Special Needs: Any passenger with any special needs (e.g. diet, medical, accessibility) or special type of room (e.g. shower or wet room etc) it is essential that you contact us whilst booking then we can make the necessary arrangements. We cannot accept any liability for restrictions to your holiday if these needs are not stated to us at time of booking. Special request are on request basis to the hotel and cannot be guaranteed.

Seat and Room Allocation: Every effort will be made to provide precisely the hotel room requested and we will convey this request direct to the hotelier or attraction provider, we must stress however we cannot guarantee any request. With regards to coach seating again we will endeavour to seat you in the area of the coach you request however this can depend on the popularity of the tour and this will be allocated on a first come basis. Your coach seating may be moved or adjusted dependant on the tour coach allocated.

Mobility Aids: Walkers, mobility scooters or any other walking aid must be disclosed at the point of booking and on some tours this may be restricted. If you do not disclose at the time of booking that you need space for a walking aid, you may not be allowed to travel on departure day.

Door-to-Door Service: We operate a door to door service for passenger pick-up's. Although our pick-up areas cover a mass area in West Yorkshire and Lincoln we do have to restrict how far an area we cover. Please note some door to door pick-up's may incur an extra charge if they are outside of our designated areas. These charges can be advised/approximated on request by calling our office.

Excursions: Our excursions are not set into a day-by-day itinerary. This is left to the discretion of the crew on board your tour coach. This is to ensure you get the best from your holiday with Carol Travel; as if you are visiting a destination that is mainly located outdoors/non-covered and the weather is of a wet or snowy nature we can change and amend the days we visit. Please check all excursions with the crew on your tour coach. We also have to address Covid-19 restrictions.

Complaints procedure: Should you have a complaint about any aspect of holiday, kindly notify one of the coach crew so that the problem can be swiftly resolved, if this cannot be resolved you must send the complaint in writing within 21 days to our offices. Any complaints received after the allocated time will not be addressed.